Homelessness Forum

6th December 2017
10.00am – 12.00 noon
Welcome and introductions

Councillor Ann O’Byrne
Deputy Mayor of Liverpool
Housekeeping
Overview of homelessness in Liverpool

Councillor Frank Hont
Elected Member for Housing
Key statistics: Housing Options

- **550** Total Contacts in October 2017
- **415** Total Unique Households contacting housing options in October 2017
- **4%** of the households made multiple contacts.

In the last 12 months 1098 contacts, 17% of total demand, were generated from households returning to the service.

The gap between total contacts and unique households is increasing by ~9% each month.
415 different households contacted the Housing Options Service for non-rough sleeping issues.

- 82% of the cases
- 28 different people seen sleeping rough and continued to sleep outside (7%)
- 46 different people seen sleeping rough came indoors (11%)

Key statistics: October 2017
Key statistics: October 2017
Street Activity

- People Begging: 60
- People Rough Sleeping: 74
- People Street Drinking: 19
- People Rough Sleeping who came indoors: 46

Apr 17 to Oct 17 Trends:

- >1% Average increase per month of people begging
- 4% Average increase per month of rough sleeping
- 9% Average increase per month of rough sleeping who come indoors after intervention
- -1% Average decrease per month of people street drinking
Preventing Homelessness
All households at risk of homelessness
Floating Support and Housing Options Service
Liverpool City Council, Creative Support, Whitechapel Centre, Riverside ECHG, ICOM, Local Solutions
Circa 7,200*
£3.2m

Temporary Accommodation
Single Households at Risk of Homelessness
Temporary Accommodation and Short-Term Supported Housing
Riverside ECHG, Chapter One, Liverpool YMCA Consortia, The Salvation Army
711**
£5.5m

Families at Risk of Homelessness / Domestic Abuse
Temporary Accommodation and Domestic Abuse Refuges
Liverpool YMCA, Amadu, SHAP.
48**
£1.1m

Rough Sleepers/Street Drinkers
Rough Sleepers and Complex Needs
Range of support services for rough sleepers including outreach, emergency accommodation and cold weather provision and accommodation for those with complex needs
Whitschapel Centre, Liverpool YMCA Consortia.
18*** complex needs beds
1600* outreach clients
£1m

Begging
People begging
These people are usually offered support from the rough sleepers Urban Response and Outreach Team
Whitechapel Centre
£1m

People with Addictions
People with Addictions
Prevention and early intervention services, harm reduction, community treatment, in-patient treatment, rehabilitation, recovery
GP’s, Public Health (Addiction), Mercury, Brownlow Group Practice, LCAAS, Action on Addiction, The Bridge House, Community Voice, Pharmacies Park View, REST
£12m (PH)

* indicates the numbers of clients helped over a 12 month period. ** Shows units of accommodation, each unit will house multiple clients in a year.
Since the last forum:

- Report complete and published
- 10 recommendations
- Implementing the recommendations
Severe Weather Provision

- New premises at Labre House, Camden Street, Off London Road
- Anyone can come in doors, even people with no resource to public funds
- Dogs are welcome too
- Better facilities
- More centrally based
Always Room Inside

- One shelter – Severe Weather shelter and Sit Up combined
- Always open – every night
- Open to everyone – including those who are No Recourse to Public Funds
- Food, Shelter, Advice, Support, Companionship

No more checking “is the shelter open?” – always YES
Before
Always room inside
Building Layout Camden Street
Homelessness and Street Lifestyle Hub

Ground Floor:
- Rough Sleeper Hub

Ground floor needs to be a flexible space so it can be used in the day time for a range of activities including service user assessments, community drop in, and in the night time as the night hub and sleeping area.

First Floor:
- Community Drop In, Training & Education Zone

Second & Third Floor:
- Office Zone

Whole Building features:
- Disabled access
- Smoking area
- Space for dogs

Basement:
- Service user / volunteer zone

Day Hub & Community Drop In
Night Hub

Office Space

Community Drop In
Training & Education Zone

Service User Zone
Health Zone
Housing Options Service
Since the last forum:

- LCR Housing First
- LCR funding bid re early intervention / rough sleeping
How you can help?

HOUSING OPTIONS SERVICE

Contact Careline On 0151 233 3800

OR call into any One Stop Shop.
Councillor Ann O’Byrne

Deputy Mayor of Liverpool
Next Steps

• Continue to develop the vision for “Always Room Inside”
• With the City Region, develop a Housing First and better early intervention approach to preventing homelessness
• Ensure all our plans are joined up and dovetail with each other

• Do you have any ideas?
Question and Answer session
Close of event

Thank you for attending and participating

Don’t forget to complete your feedback form and leave it on your chair

Contact us: adultcommissioningteam@liverpool.gov.uk